Amigo Will Not Run Troubleshooting Guide

Step #1

Turn key or rocker switch on handle enclosure on.

Step #2

If the Amigo is plugged into an electrical outlet, it will not run. If the Amigo is plugged in, unplug the cord from the outlet and turn the unit on. (In case the light on the handle immediately blinks and then very briefly stops and blinks again, refer to the diagnostic codes in your Amigo owner's manual.)

Step #3

If the handle enclosure light is on and the Amigo will not run, check if the Amigo can be pushed forward easily. If yes, the Amigo is in free-wheeling. Put the free-wheeling lever (refer to your owner's manual for location) in the normal position, turn the unit off and then back on again. The unit should run.

Step #4

If the handle enclosure light is on and the Amigo will not run, check if the Amigo has a seat switch. Sit in the seat and check if the unit runs now.

Step #5

If the handle enclosure light is not on and the Amigo will not run, check if the handle cable on the underside of the handle enclosure is plugged in. (A small gray cover is covering the cable connection, squeeze the cover to remove and check the connection. It is similar to a phone cable connection). If the handle cable is connected, plug the charger cord into an electrical outlet, does the battery gauge flash for 30 to 45 seconds and then turn solid?

If yes; the Amigo should run when the cord is unplugged from the outlet and the unit turned on.

If not, check for a loose connection at the batteries or at the controller.

